

Hotel Printania
5 avenue George V
35800 Dinard

Tel 00 33 2 99 46 13 07

Terms and Conditions, Hotel Printania

General

- Reservations can be made at www.pintaniahotel.com or printanainard.com or on reservations number 02....
- Reservations are subject to availability and actual pricing at the time of booking.
- Verbal quotes are valid for 24 hours only, and is subject to written confirmation
- Hotel Printania bears no responsibility for monies paid via a travel agency until such funds have been delivered to the Printania Hotel.
- The Printania Hotel has an annex (Villa Gulfstream) situated some 300 metres separately from the main body of the hotel, in which case the hotel retains the right to take bookings for the "Villa Gulfstream" as part of the Printania Hotel.
- The Hotel Printania retains right of refusal toward any animal either in the rooms, the public areas or in the restaurants.
- Smoking is prohibited anywhere within the building.
- Group reservations (more than six rooms) must be communicated in writing to the reservations department. Different terms, conditions and price policy apply.

1 Prices:

- All prices given are expressed in Euros and include TVA.
- Prices do not include holiday tax (Tax de Sejour), or holiday extras.
- The Hotel Printania reserves the right to make price modifications at any given time to unguaranteed or unconfirmed reservations.
- Once full payment is made then agreed prices will not alter.
- Holiday Tax (Taxe de Sejour) is not included in room prices. Tax de Sejour is fixed by the local council at 1 euro per adult per night, and is included with final payment

2 Payment:

- The amount due at the time of reservation is dependant on the arrival date, and the type of room reserve.
- Clients are required to guarantee a booking using credit or debit card over the phone, or by sending a cheque. The following cards are accepted: Visa, Mastercard, Switch / Maestro, CB (French bank card).
- Alternatively a bankers cheque is possible as guarantee

3 Reservation changes made by the client :

- If the client wishes to modify his reservation after it has been confirmed, we do all we can to fulfill the request with guarantee
- The client must request the modification by post or email, no later than 31 days before the arrival date.

4 Cancellation conditions :

- The Hotel Printania asks that a credit card number is given to guarantee a reservation.
- Non arrivals, and cancellations made, less than 48 hours before the day of arrival will be debited one nights accommodation
- If less than one weeks notice is given, before the arrival date then 50% of the first nights accommodation will be charged.
- With 14 days notice then a charge of 25% will be made against the first nights booking.
- Prior to 15 days notice then there will be no penalty.
- A client is not entitled to any reimbursement if he interrupts his holiday, regardless of reason (including strike, medical requirements etc).

5 Arrival and departure times:

- Rooms are available from 2pm on arrival day. On the day of departure the room must be vacated by 11am, otherwise the client will be invoiced for an extra day. This includes car parking within the hotel car park.
- In the case of a late arrival (after 9pm), the client must notify the hotel reception by telephone or give advance written notification.

6 Responsibility:

- The hotel will not be responsible for damage or theft of personal belongings within the hotel or in related areas.
- No responsibility is accepted should injury or death occur as a result of any activity organised locally.
- The Hotel Printania will not be responsible should unforeseen circumstances upset or interrupt a holiday or prevent it taking place.
- Children under 18 are the unique responsibility of their parent or guardian for the duration of their stay and children should not be left unattended in the hotel.
- Clients shall not enter any area marked "personnel only" or private
- Animals accepted by the hotel will be uniquely the responsibility of the client. Should any damage, fouling or incident occur, then the owner of the animal will be liable.
- The hotel has limited secure parking available. The spaces are designed for a vehicle of ordinary saloon style car design. Should a resident arrive with a larger vehicle than the norm, then the hotel will be unable to guarantee the space, at the cost of other resident vehicles. The hotel reserves the right to refuse access to a vehicle, even after confirmation of the booking.

7 Complaints:

- Any complaint must be brought immediately to the attention of the manager or proprietor so that every opportunity is given to the establishment to correct any issue on site.
- If any issue is unresolved immediately or un-notified prior to departure the client must notify us in writing within 28 days of his departure date, with details of the complaint.
- The client is not entitled to any indemnity should any urgent repairs have to be carried out within his accommodation during his stay .

Guaranteed Bookings / Cancellation Policy

The Hotel Printania asks that a credit card is required to guarantee a reservation. The first nights accommodation will be charged:

Non arrivals, and cancellations made, less than 48 hours before the day of arrival will be debited one nights accommodation which will be inclusive of TVA.

If less than one weeks notice is given, before the arrival date then 50% of the first nights accommodation will be charged.

With 14 days notice then a charge of 25% will be made against the first nights booking.

Prior to 15 days notice then there will be no penalty.

Arrival / Departure Policy

On the day of arrival, check in time is from 3pm. Should you require an earlier check in time, then subject to availability we will endeavor to accommodate your request.

We can only guarantee early check in if your stay includes the night prior to arrival.

Check out time is 11am. If you require your room after 11am please inform reception in advance.

Late check outs may apply depending on when you vacate your room.

Important Information

The hotel operates a clean air policy which prohibits smoking in all bedrooms and public areas. You may have a preference for a particular room, please advise us in which case we will try to accommodate

We will endeavor to meet your wishes and requirements, however this may not always be possible in which case we will allocate the most similar room within the same category.